



Front End & Kitchen Side Leader

Job Description

The Front and Kitchen Side Leader position at Funky Cow Park Avenue is designed to give individuals the opportunity to develop important leadership skills. These skills will primarily be in the restaurant dining room and kitchen, where your mission daily is to supervise food presentation. This would involve managing food safety, food quality, and food cost. Starting as a Team Member, you will be trained in every area of the restaurant (six areas), until you are proficient. Participants are required to work at least 30-60 days to prove themselves in the basics before we formally move forward with the promotion to leadership. If you meet the general requirements for a leadership promotion, you will begin a development process in the following areas to become a Kitchen Leader.

- **Operations:** Learning to lead a team in execution of our core values (fast, friendly, and accurate service), and our mission statement (impacting the community through giving and love).
- **Training/Coaching:** Learning to develop and train team members efficiently, and coaching teams to maximize productivity and team member engagement.
- **Food Safety,** completing Food Safety weekly audit as well as ensuring the SAFE Daily Critical are being completed.
- **RQA- Restaurant** Quality Assessment. This is a daily audit that checks on the quality of food and general restaurant cleanliness/functionality/and environment.
- **Hospitality & Guest Experience:** This includes leading giveaways and talking with care to guests.
- **Facilities & Equipment:** Deep clean checklists (our operations platform). As well as auditing the repair and working function of all equipment AND smallware in the location.
- **Catering operations:** Correct execution of catering requirements, including Clover software proficiency - POS, and phone etiquette, lead times, etc..
- **Core Leadership Values:** Learn and execute our core leadership values:
 - Set clear expectations
 - Communicate constantly
 - Promote consistent accountability
 - Be willing to coach, teach and serve

General Skills/Qualifications:

- Prior involvement in team sports, clubs, or service organizations preferred
- Basic math and writing

- Adaptable and dependable
- Service-oriented mindset
- Attention to detail
- Coachable attitude
- Sense of Urgency
- Ability to work a changing schedule (mornings and evenings)
- Available to work weekends

Wage Rate/Benefits:

- \$15-\$17 an hour upon promotion